

**Stirling Hotel Services Ltd**  
**Stirling Court Hotel and Central Hospitality Services**

**Food and Beverage Assistant, Summer 2022**

**Job description**

**Are you looking for a job that's flexible, enjoyable and full of variety?**

Working for **Stirling Hotel Services**, the University of Stirling's catering company, you will help to deliver an exceptional experience to students, staff, visitors and guests.

You could be working at the Graduation receptions, graduation ball, large events or one of our many large events on campus. Serving breakfast, lunch or dinner to our many hotel guests, being part of someone's special wedding day celebration, delivering catering at a conference or serving in one of our cafés, bars or restaurants. There are so many opportunities to learn new skills.

**Responsibilities**

- Ability to work in all areas of Food and Beverage inc. Bar, Restaurant, Conference & Events.
- Welcome guests in a polite and friendly manner
- Promote food & beverage offers
- Strive to achieve departmental targets
- Ensure cleanliness of work areas
- Report all maintenance issues to the Supervisor promptly
- Follow all stock control requirements and ensure proper cash handling procedures are followed.
- Share customer and team member feedback to the Supervisor.
- Carry out all other general responsibilities when required to ensure effective delivery of service

**About you**

- Have a natural ability to deliver exceptional service
- Experience working in a high street restaurant / pub environment and / or a major sporting or events venue.
- Barista experience preferred but not essential.
- Positive and passionate with a natural flare for hospitality
- Have excellent communication skills, exuding confidence and a cheerful manner, with an ability to communicate freely and effectively.
- Can approach tasks in a calm and structured way, with a skill in being reactive and flexible when required
- Demonstrate a willingness to complete on-the-job training in an enthusiastic manner and apply learnings to your position.

**Benefits**

- Competitive hourly rates and salaries
- Life insurance benefit
- Variety of flexible working options – hours, days, weekends & evenings
- Free food when working
- 20% discount for all employees and up to three friends when dining in our Stirling Court Hotel
- Preferential room rates at the Stirling Court Hotel
- Discounted gym membership for the University of Stirling's newly refurbished Sports Centre.
- Discounted bus travel

### **About the Business**

Stirling Hotel Services Ltd, SHS Ltd is a subsidiary company of the University of Stirling and includes the Stirling Court Hotel and Central Hospitality Services comprising a variety of food and beverage operations including cafes, restaurants, bars and banqueting.

SHS Ltd create heartfelt experiences for the students, staff, visitors and guests of Stirling Court Hotel, University catering venues and hospitality as well as meaningful opportunities for our team members.

Profits generated by SHS Ltd from accommodation, events, catering and conference services are reinvested in the University of Stirling to ensure enhanced student experience for this and future generations.